



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

J. Steichen et al.

Serial No.: 09/931,108

Group Art Unit: 2857

Filed: August 17, 2001

Examiner: Unknown

For: COMPUTER METHOD AND APPARATUS TO ESTIMATE CUSTOMER
ARRIVAL TIMES USING TRANSACTIONAL DATA

BOX PGPUB DRAWINGS

Commissioner for Patents

Washington, D.C. 20231

RESPONSE TO NOTICE TO FILE CORRECTED APPLICATION PAPERS

Sir:

In response to the Notice to File Corrected Application Papers dated September 28, 2001,
enclosed herewith are the following:

- 1) Copy of the Notice,
- 2) A set of drawings complying with 37 CFR 1.84(g),

Please charge any deficiencies in payment and credit any overpayment to attorney's deposit
account no. 23-1951.

Respectfully submitted,

Michael E. Whitham

Reg. No.: 32,635

McGuireWoods LLP
1750 Tysons Boulevard, Suite 1800
McLean, VA 22102
(703)712-5000



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/931,108	08/17/2001	Jennifer L. Steichen	YOR920010657US1

CONFIRMATION NO. 3627

FORMALITIES LETTER



OC000000006811265

Guire Woods LLP
Suite 1800
1750 Tysons Boulevard
McLean, VA 22102-3915

Date Mailed: 09/28/2001

NOTICE TO FILE CORRECTED APPLICATION PAPERS

Filing Date Granted

This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given **TWO MONTHS** from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a)

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

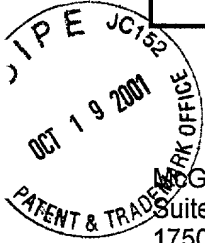
*A copy of this notice **MUST** be returned with the reply.*

Beth T. Butin

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE



T.06701" 2001-09-28